



By CITY**SERVE**

## Neighborhood Stewardship Commitment

### CityServe's Commitment to the Downtown Bakersfield Community

*"Love Thy Neighbor"*

At CityServe, we are dedicated to serving the needs of our community, and with the addition of Elevate Apartments in Downtown Bakersfield, we are committed to being good stewards of the neighborhood we have been entrusted with. We aim to be considerate and generous to the residents and businesses that have called this area home long before CityServe arrived. This Neighborhood Stewardship Commitment is our pledge to uphold the values that make this neighborhood a wonderful place to live and to enhance the F Street corridor, making it even better than when we first arrived.

#### **SAFETY FIRST**

We will maintain 24/7 security and surveillance at Elevate Apartments to ensure the safety of our residents and the surrounding community. Our staff will work closely with local law enforcement and neighborhood watch programs to address any safety concerns promptly and effectively.

#### **ELEVATE RESIDENT CODE OF CONDUCT**

We will educate Elevate residents of the code of conduct guidelines that is respectful of others and contributes to the peaceful atmosphere of the community. Individuals have the freedom to act as they please, so long as those actions are lawful, and do not harm or infringe upon their rights.

Such guidelines are as followed:

- No violent behavior
- No drugs
- No public alcohol or public intoxication
- No firearms or weapons
- Keeping the site clean
- Room checks weekly
- Parking in their designated space and displaying their parking pass
- Notifying CityServe staff if they won't be on-site for more than three days in a row
- Observing quiet hours - 10 p.m. - 8 a.m.
- Guests must check in and check out. Controlled guest hours enforced.
- Attending case management meetings

### **CLEANLINESS & MAINTENANCE**

We are committed to keeping the area around Elevate Apartments clean and well-maintained. Regular trash removal, street cleaning, and upkeep of public spaces will be a priority.

We will ensure that our residents are educated about proper waste disposal and encouraged to participate in keeping the neighborhood clean.

### **BEAUTIFICATION EFFORTS**

We will contribute to the beautification of the downtown area by maintaining landscaped areas, planting greenery, and supporting local beautification projects. We will encourage residents to take pride in their surroundings and participate in community-driven efforts to enhance the neighborhood's appearance.

### **COMMUNITY ENGAGEMENT**

We will foster positive relationships with our neighbors by being accessible, responsive, and open to feedback. Our team will actively engage with the community through regular meetings and communication. Best way to communicate: (661) 558-4441 or [info@cityservenetwork.com](mailto:info@cityservenetwork.com).

We will organize and participate in community events that promote unity, collaboration, and a shared commitment to the well-being of our downtown area.

### **RESPECTING THE CHARACTER OF DOWNTOWN**

We will respect the unique character and heritage of Downtown Bakersfield, ensuring that our presence adds value to the community. We will work to align our programs and activities with the values and culture of the neighborhood, contributing to its growth and vitality.

### **OUR PROMISE**

We understand that a thriving downtown community depends on the collective efforts of all its members. We are dedicated to being an active and positive force in the neighborhood, ensuring that our presence enhances the safety, cleanliness, and beauty of Downtown. Together, we can build a stronger, more vibrant community for all.

Sincerely,  
Your CityServe Team

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